

# Customer Reference Guide



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# 1. Contacts

## Company Information:

Eatery Essentials  
2425 W Daniieldale Rd Dallas, TX 75237  
GeneralTel: (469) 482-9066  
Fax: (801) 742-5398

### Email

- Sales Inquiries- [Sales@eateryessentials.com](mailto:Sales@eateryessentials.com)
- Purchase Orders- [PO@eateryessentials.com](mailto:PO@eateryessentials.com)
- Samples - [Samples@eateryessentials.com](mailto:Samples@eateryessentials.com)
- Marketing Materials- [Marketing@eateryessentials.com](mailto:Marketing@eateryessentials.com)

## Contact Information:

### Steven Cronan

Vice President, Distribution Sales  
GeneralTel: (469) 482-9066 Ext. 111  
DirectTel: (801) 893-3564  
Mobile: (203) 257-5546  
Email: [steven.cronan@eateryessentials.com](mailto:steven.cronan@eateryessentials.com)

### Josh Paddison

Vice President, Grocery & Processor Sales  
Mobile: (916) 995-5012  
Email: [jpaddison@eateryessentials.com](mailto:jpaddison@eateryessentials.com)

### Kimberley Espinosa

Sr. Key Account Manager  
Mobile: (850) 857-2959  
Email: [kspinoso@eateryessentials.com](mailto:kspinoso@eateryessentials.com)

### Accounts Receivable

Tel: (469) 784-9370  
Email: [AR@eateryessentials.com](mailto:AR@eateryessentials.com)

### Accounts Payable

Tel: (469) 482-9073 Ext. 119  
Email: [AP@eateryessentials.com](mailto:AP@eateryessentials.com)

### Marty Pickering

Director of Business Development, Central  
Mobile: (815) 592-2723  
Email: [marty.pickering@eateryessentials.com](mailto:marty.pickering@eateryessentials.com)

### Erica Fruin

Director of Business Development, Northeast  
Mobile: (203) 704-1070  
Email: [efruin@eateryessentials.com](mailto:efruin@eateryessentials.com)

### Ian Irvine

Key Account Manager, Southeast  
Mobile: (239) 634-2855  
Email: [iirvine@eateryessentials.com](mailto:iirvine@eateryessentials.com)

### Ben Tanguay

Sales Representative, West  
Mobile: (203) 727-7980  
Email: [btanguay@eateryessentials.com](mailto:btanguay@eateryessentials.com)

### Logistics

Tel: (469) 482-9071  
Email: [logistics@eateryessentials.com](mailto:logistics@eateryessentials.com)

## 2. Payment Information

### Mail

Send Checks by Mail to:

Eatery Essentials

PO Box 593

DeSoto, TX 75123

### Standard Payment Terms

#### Direct Containers

- West Coast (anything West of Denver) – Net 60 days after Bill of Lading date
- East Coast/Midwest/Southwest – Net 75 days after Bill of Lading date

#### Domestic Warehouse Shipments

- Net 30 days after shipment

Late payments will be subject to a one and one-quarter percent (1.25%) charge per month after due date.

## 3. Order Guidelines

### ❖ Required Purchase Order Information

We cannot accept orders via phone. Purchase orders will be accepted via EDI, email, or fax and must include: Accurate “Bill To” & “Ship To” addresses with phone and fax numbers

Item code and product description

Quantity (must meet minimum requirements per SKU per order, cube per container, or weight per truck) Please indicate accurate pricing per approved guidelines or reference quote for deviated pricing.

Terms of sale

Requested

delivery date

Receiving instructions:

- a. Contact name and phone number
- b. Receiving hours
- c. Loading instructions
- d. Delivery PO #

Delivery surcharges may be applied if incurred due to inaccurate or incomplete information.

### ❖ Order Placement

- Please submit **ALL** POs via email to: [PO@eateryessentials.com](mailto:PO@eateryessentials.com) or via Fax to: (801) 742-5398
- Lead Time:
  - Direct Containers
    - West Coast Lead Time: 8-10 Weeks, during peak season generally April to Nov lead- times may be extended to 10-12 weeks.
    - Midwest/Southwest/East Coast Lead Time: 10-12 Weeks; peak season may extend the lead- time to 12-16 weeks.
    - The maximum number of SKUs per 40' HQ container is 15 SKU's. An up charge of \$250 will be charged for order requiring more than 15 SKUs per 40' HQ container.
    - Minimum Order Quantity per SKU is 50 cases.
  - USA Distribution Centers (FTL or FOB Warehouse) 7-10 days
- Lead time starts from approval of samples or artwork.
- Pickup: Once we send you written notice that we have provided the required authorization to the warehouse, you may call them to arrange a pick-up. 48-hour advanced notice is required. Warehouse Change orders require 24 hours' notice to process and revision fees may occur. The order may then be picked up 48 hours after change order is processed.

**West Coast Warehouse:***ONUS Global Fulfillment Solutions (Chino)*5150 Edison Ave.  
Chino, CA 91710Pickup Hours: Monday – Friday 8:00am–4:00pm (PST)  
Pick up Appointment Required.  
Send appointment request to: [chinocs@ongfs.com](mailto:chinocs@ongfs.com)  
Contact: Gaby Bernal – [gabyb@ongfs.com](mailto:gabyb@ongfs.com)  
Ph: 562-469-5566*ONUS Global Fulfillment Solutions (Ontario)*1175 E. Francis St.  
Ontario, CA 91761Pickup Hours: Monday-Friday 9am-4pm (PST)  
Pick up Appointment Required for Pickup  
(24hrs in advance, 3-4 Loads per Day)  
Ph: 569-229-4568  
Send Appointment request to: [lisal@ongfs.com](mailto:lisal@ongfs.com)  
Contact: Nicole Wong - [mnicolew@ongfs.com](mailto:mnicolew@ongfs.com)  
Contact: Lisa Lai - [lisal@ongfs.com](mailto:lisal@ongfs.com)**Central Warehouse:***EE-Dallas*2425 W Daniieldale Rd,  
Dallas, TX 75237Pickup Hours: Monday - Friday 7:00am-3:30pm (CST)  
Pickup Appointment Required.  
Send appointment request to:  
[logistics@eateryessentials.com](mailto:logistics@eateryessentials.com)  
Contact: Jeremy Patterson  
Ph: 469-482-9071**Northeast Warehouse:***ONUS Global Fulfillment Solutions (North Brunswick)*1575 Jersey Avenue,  
North Brunswick Township, NJ 08902Pickup Hours: Monday - Friday 9:00am-4:30pm (EST)  
Pick up Appointment Required.  
Contact: Virginia Melo - [virginiam@ongfs.com](mailto:virginiam@ongfs.com)  
Ph: 626-558-9458**❖ Minimum Order Quantities (MOQ)**

- OVERALL MOQ PER ORDER
  - Direct Containers: Overall MOQ is one 40' HQ container or 2,350 ft<sup>3</sup>.
  - USA Warehouses – Please request pallet shipping dimensions for LTL.
  - FTL: MOQ is 28 pallets, no mixing of product per pallet for pre-paid freight.
  - Pickup: MOQ is a full pallet quantity. Please be advised that Eatery Essentials' pallet Ti Hi is optimized for a 53' swing door dry van. If a truck used for pickup does not meet this requirement the final pallet count is subject to change and additional loading fees are possible.
- PRINTING MOQ
  - Printed Cups or Containers: 50,000 pieces per item unless PET round deli containers which are 100,000 pieces. For print minimums, please contact your sales representative for a customized quote.
  - Customer Private Label MOQ for Kraft box is 300 print run per item, per box size.

## ❖ Product & Packaging Artwork

- Written approvals of all artworks are required prior to proceeding with production. Customer should provide high resolution Ai, PDF, or EPS file of artwork. Any delays in artwork approval will affect the delivery lead times.

## ❖ Samples & Promotional Materials

Sample requests by phone cannot be accepted. Requests should be sent via fax or email to: [samples@eateryessentials.com](mailto:samples@eateryessentials.com)

Fax #: (801) 742-5398

Please mention "Sample Request" in your email or fax subject line and include:

- Business name
- Address
- Phone number
- Contact name
- Contact email address

Failure to provide this information will result in processing delays.

All sample requests are subject to availability.

If large quantities of samples are required, we have two options:

- They can be added to your next purchase order and shipped with the product in your next container/truck.
- We can send them to you via UPS Ground and invoice you for the charges. We have preferred rates with UPS and will quote you a rate prior to shipment. Your written acceptance of the ground freight charges is required before we can move forward with the sample request.

### **Lead-Time**

If samples are in stock, they will be sent out, in kits, within 3-5 business days. If not, they will be ordered and shipped from our manufacturing facility. Samples coming from our Taiwan facilities require a 10-14 business day lead time.

All samples are shipped ground. Any requests for next-day or two-day air delivery must be accompanied by your courier's name and account number.

### **Marketing Materials**

Catalogs and marketing materials are available for download, under "Resources," at: [www.eateryessentials.com](http://www.eateryessentials.com). If you need hard copy product catalogs, you can order them from our sample department ([Marketing@eateryessentials.com](mailto:Marketing@eateryessentials.com)).

## ❖ Order Confirmations, Revisions & Cancellations

### **Confirmations**

Order confirmations will be sent to you within 48 hours of receiving your PO and after receiving confirmation from the factory. If an order confirmation is not provided within 48 hours, please check back with us to confirm we received your order.

### **Revisions**

On direct container orders, any revisions must be received in writing within 3-days of receiving the order confirmation and before the start of production.

On warehouse orders, these orders are sent to our warehouse at the same time order confirmations go out to customers. We will do our best to accommodate any changes. Additional charges may be required.

### **Cancellations**

Order cancellations are not allowed, and any exceptions are handled on a case-by-case basis.

## ❖ Last Minute Shipping Policy

### **Shipping Date Changes**

To help ensure efficient operations, Eatery Essentials requires a minimum of 48-hour notice for any shipping date changes.

- Requests made with less than 48-hour notice may be subject to a rush fee.
- If Eatery Essentials arranges freight and cannot secure a truck due to short notice:
  - We will notify the customer 24 hours before the revised ship date to determine if they can arrange transportation.
  - If neither party can secure transportation, the order will be rescheduled.
  - The assigned sales representative will be CC'd on all related communications.

### **Order Revisions After Shipping Documents (SD) Are Created**

- Orders are considered final once Shipping Documents (SD) have been generated and items have been staged.
- Any revisions after this point require manager approval and may incur a re-staging and SD revision fee.
- Cancellations made after staging will incur an additional fee.

### **Domestic Outbound Charges**

Description	Type	Charges
Rush Order Fee - After 12pm, Same Day/ Without 48-hour notice	Per Order	\$80.00
Down Stacking - Truck Doesn't Meet Requirements	Per Pallet	\$10.00
No Shows, Cancellation The Day of Shipment	Flat Fee	\$200.00
Restocking Fee After Order is staged for Truck	Flat Fee	\$50.00
Order Change(s) After Confirmation	Per Order	\$30.00

## 4. Claims Policy

### ❖ Pricing, Product Shortages, or Defective Products

In an effort to reduce/eliminate claims, Order Confirmations are sent to customers enabling them to review pricing, products, ship-to destination, and quantity prior to shipment. Please contact us immediately if there are any discrepancies between your PO and the order confirmation.

- Any price disputes must be filed within one week after receiving the order confirmation and prior to order shipment and invoicing.
- Upon receipt of your shipment, the number of packages/cartons should be counted and checked against the number of packages/cartons stated on the packing list. If they do not match, please re-count, and compare again. All discrepancies should be notated on the packing list or bill of lading.
- Any claims for shortages or damaged products must be filed with Eatery Essentials within 48 hours of delivery date.
- Any claims for defective products must be filed with Eatery Essentials within 6 months of delivery date.
- Eatery Essentials reserves the right to ask for more data, information, and evidence supporting any claim and to reject claims based on insufficient information or samples.
- Eatery Essentials will endeavor to resolve claims within 30 days from receipt of such a claim.
- Claims that are honored will be paid via credit memo or by direct payment to the customer. We will not accept unauthorized debits to Eatery Essentials on outstanding/unconfirmed claims.

### ❖ Transit Damage

Transit damages are damages that result from shipping, warehousing, or handling and are not the same as defective products. Customers must check the consigned cargo for visible damage before signing a receipt. This is for your protection.

- Eatery Essentials must be notified immediately of any claims relating to products arriving damaged in a container.
- Photographs (preferably digital pictures that can be emailed) of the damage must be taken before the container is unloaded for insurance purposes and to help determine the cause of the damage.
- If the customer does not notify Eatery Essentials immediately and does not provide photographs of the damaged product and/or packaging inside the container, it may not be possible to prove the origin of the damage. Consequently, this could result in a rejection of a claim by our insurance company.
- Any visible damage on a truckload or container shipment should be noted on the shipper's manifest or B/L and should be signed by the driver.

- If the damage inside the truck/container is severe and the warehouse manager deems that it is unsafe to unload the container, the customer has the right to refuse the container but must inform Eatery Essentials Order Management immediately of this decision.
- The fact that a shipment contains minor damage is not a sufficient reason for the customer to refuse the entire shipment. If a customer rejects a shipment and subsequent investigation establishes that the carrier was not liable for the damage, the claimant is only entitled to the salvage value the carrier realized.
- Claims of this nature should be filed no later than 7 days from the arrival of the container and must include a copy of the trucker's waybill with the damaged quantity noted in writing. The claim paperwork must also include a detailed list of products and quantity damaged.
- The maximum claim value may not exceed the contractual value of the cargo. Eatery Essentials does not compensate any consequential losses due to transport damages.
- The time limits for filing the notice of loss to the carriers (via truck, rail, and ocean) are:
  - Visible Damages – upon receipt of delivery
  - Concealed Damages – within 7 days of receipt
- Damaged goods should be handled with care and should be separated. Do not destroy or dispose of damaged goods without written approval from Eatery Essentials.

## ❖ Return Policy

Eatery Essentials will not receive, nor issue credit, on any returned products unless Eatery Essentials has previously authorized in writing the return of the stock and assigned a Return Merchandise Authorization (RMA). This applies to all stock including stock that is defective or rejected as a result of a shipping error.

- For return requests please contact your sales representative.
- ALL returns must be pre-authorized in writing by Eatery Essentials Order Management.
- If a return of stock products, originally procured within 6 months from our U.S. distribution centers, is approved, the customer will be responsible for paying the freight back to the warehouse, as well as a 25% re-stocking fee. We do not accept returns for product procured via direct container unless product is defective or received damaged.
- For approved returns, a Return Merchandise Authorization (RMA) will be assigned.
- The RMA Number must be clearly written on the Bill of Lading and must accompany any and all correspondence regarding the return.
- Eatery Essentials must receive the Bill of Lading, the respective RMA, and the consignee's verification of the receipt of goods before approving any credits to your account.
- Any shipments returned without an RMA will be refused.
- Custom-made and customer private label items are NOT returnable, except for defective quality products.

## ❖ Replacement Product

Eatery Essentials will replace defective products as quickly as conditions permit. If the product cannot be replaced to meet the customer's expectations, Eatery Essentials will not be liable for any extra cost due to the substitution of a similar product.

## ❖ Contingencies

Eatery Essentials is not liable for any default or delay in performance if caused, directly or indirectly, by acts of God, force of arms, fire, the elements, riots, labor disputes, picketing or other labor controversies, sabotage, civil commotion, accidents, any governmental action, prohibition or regulation, delay in transportation facilities, shortage or breakdown of or inability to obtain or non-arrival of any labor, material or equipment used in the manufacture of the products, failure of any party to perform any contract with Eatery Essentials relative to the production of the products or any cause whatsoever beyond Eatery Essentials' control, whether or not such cause be similar or dissimilar to those enumerated.

## 5. Logistics

It is our goal to provide trouble-free deliveries of our products. We have provided the information below to assist you in avoiding unnecessary charges. A few general comments:

- Please be sure to provide complete delivery instructions to Eatery Essentials when placing an order including the contact's name, phone number, and any references that the trucker/warehouse will need to set-up the delivery appointment with the receiving warehouse.
- If you place a large order that might exceed the receiving capacity of your warehouse, please contact Eatery Essentials Order Management promptly to discuss your available options.

### ❖ Demurrage charges

Demurrage charges occur when containers are not removed from the discharge port or inland terminal rail yard within a specific number of days ("free time"). Our standard free time is 2 days; weekends and holidays included.

If containers are left at the terminal, rail, or container yard (or any other location where charges may occur) past their free time, they incur charges up to \$250.00/day (depending on the container location). We are sometimes able to make alternate arrangements with the trucking companies to pull the containers to their yards (if their yards are secure) to deliver after the standard free time has expired. This is not always an option. Rates for this service can be up to \$150.00 per container. These charges are payable to the truckers, terminals, and ship lines upfront, so we will notify you if they are necessary.

We will also look into the alternate arrangements if we find that your shipments will not be delivered within the free time. We try to schedule and load the shipments so that your warehouse is able to unload all of the containers within the allotted free time. If you find that you are frequently experiencing difficulty unloading the number of containers that you are receiving, please contact Eatery Essentials Order Management to discuss your unloading capacity.

If we notice that your shipments often incur additional charges, we will contact you to determine if any changes need to be made. We will hold the customer financially responsible for the storage/additional charges brought about by these circumstances.

### ❖ Container Unloading

We provide the following container unloading free time:

- Two (2) hours free time to unload a floor loaded container.
- Free drop locations are determined by the carrier, and drops are not available at every location.
- **EATERY ESSENTIALS DOES NOT PAY FOR LUMPER FEES and/or UNLOADING FEES.**

We reserve the right to charge for anything beyond free time – current rates may be up to \$250.00/ hour – for live unload deliveries. All additional carrier charges are the responsibility of the receiving party.

Please note that it is the customer's responsibility to notify the trucker that the container is empty and ready for pick-up. Additional charges may apply if containers are kept beyond the 24-hour free time for drop unloads.

## ❖ Detention Charges

Ocean freight lines have *per diem* charges for containers that have not been returned to the container yard within five days of the container leaving the port for delivery. Detention charges may be up to \$250 per container, per day. The ocean freight charges this directly to the consignee of the shipment –if Eatery Essentials is the consignee of the shipment, we will charge the detention charges back to you. If you request your container to be dropped, you will be held responsible for any detention charges. Please notify the trucker immediately once the container is empty and ready for pick-up. Please give the trucker the first available delivery slot for both live and drop unloads. If you cannot receive the container within the free time, the trucker might be able to pull it to his yard to reduce the storage costs.

## ❖ Requests to Divert Containers

We cannot guarantee our ability to accommodate your requests to divert containers to a different location, but we will make every reasonable effort to assist you. New anti-terrorism policies have made it much more difficult and costly to divert containers. Please notify Eatery Essentials Order Management of your request at least one week prior to the vessel's arrival at the port of discharge. Any charges related to the diversion will be charged to the customer. Typically, ocean freight carriers charge for any changes to the bill of lading and for any additional freight costs to the revised destination.

## ❖ Cargo Insurance

Cargo Insurance covers the loss or damage of in-transit cargo between the points of origin and final destination. Coverage starts at the warehouse or place where the insured has indicated the title would begin. Typically, Eatery Essentials takes title to the cargo at the port of origin. Coverage ends when the cargo is delivered to the final destination indicated by the insured or at another warehouse that the insured has chosen for storage, allocation, or distribution. A document prepared by the insurance company provides evidence of insurance to the buyer or bank for an export/import shipment. The certificate contains an abstract of the more important conditions in the policy.

Eatery Essentials provides multi-modal cargo insurance on each shipment for 110% of the cost of goods, through an A-rated North American insurance provider. If you encounter cargo damage when preparing to unload the container, please refer to Section 4: Claims Policy Section - Transit Damage.

## ❖ Product Liability

Public and product liability insurance protects Eatery Essentials and its customers against legal liability claims from non-employees for injury or damage to their property or person, including as a result of the products the Eatery Essentials customer supplied. Eatery Essentials carries product liability coverage through a North American-based A-rated insurance carrier. Eatery Essentials carries limits of \$2 million per incident. Our Certificate of Insurance (COI) has been included in this Reference Guide on page 13. We can provide COI with specific customers listed as an additional named insured upon request. Please give us one week to fill this request.

## ❖ Homeland Security

### **U.S. Customs & Border Protection (USCBP) & Homeland Security**

Precautions – If USCBP or FDA selects a container for additional screening, Eatery Essentials will absorb the charges of all holds and examinations. Depending on the type of hold or examination, this could delay the delivery of your cargo for 7-10 days.

## ❖ Quality Control

Eatery Essentials, Inc and our manufacturing facilities perform quality control tests on each production lot. On products that are sourced from outside manufacturers, Eatery Essentials will utilize third party auditors for pre- shipment inspections that will check quantity, product conformity, workmanship appearance and function, packing conformity and product labeling conformity.

Our manufacturing operations utilize GMP processes and boast the following certifications: HACCP, ISO-22000, FSSC22000 and BRC. Both the FSSC22000 and BRC certifications make us Global Food Safety Initiative (GFSI) certified. Each of the above certificates are available for download from our website under “About Us” then “Quality Control.”

Both the paperboard and plastic resins we buy from outside sources are all U.S. FDA certified for direct food contact (21CFR177.2600 & 21CFR).



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

9/12/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Marsh McLennan Agency 1600 West Seventh St. Ste. 300 Fort Worth TX 76102  License#: 2933212	<b>CONTACT</b> Christi Cook <b>NAME:</b> <b>PHONE</b> 817-713-6503 <b>(A/C, No, Ext):</b> <b>FAX</b> <b>E-MAIL</b> christi.cook@marshmma.com <b>ADDRESS:</b>	
	<b>INSURER(S) AFFORDING COVERAGE</b>	
<b>INSURED</b> EE Dallas QB, Inc., Eatery Essentials, Inc., Return to Nature Inc., Clever Packaing Inc. 2425 Daniieldale Road Dallas TX 75237  EATTEESSEN	<b>INSURER A :</b> Employers Mutual Casualty Company <b>INSURER B :</b> Argonaut Insurance Company <b>INSURER C :</b> <b>INSURER D :</b> <b>INSURER E :</b> <b>INSURER F :</b>	
	<b>NAIC #</b> 21415 19801	
	<b>INSURER C :</b>	
	<b>INSURER D :</b>	
	<b>INSURER E :</b>	

**COVERAGES**

CERTIFICATE NUMBER: 760825506

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE   <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY   <input type="checkbox"/> PRO-JECT   <input type="checkbox"/> LOC OTHER:			6D4823325	9/3/2025	9/3/2026	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
A	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY   <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY   <input type="checkbox"/> NON-OWNED AUTOS ONLY			6E4823325	9/3/2025	9/3/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB   <input type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB   <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED   <input checked="" type="checkbox"/> RETENTION \$ 10,000			6J4823325	9/3/2025	9/3/2026	EACH OCCURRENCE \$ 6,000,000 AGGREGATE \$ 6,000,000 \$
B	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) <input type="checkbox"/> Y   <input checked="" type="checkbox"/> N If yes, describe under DESCRIPTION OF OPERATIONS below		N/A	WC929138777924	8/8/2025	8/8/2026	<input checked="" type="checkbox"/> PER STATUTE   <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

EE Dallas, QB, Inc. 1st named insured on General, Auto, & Umbrella Liability policies  
 Return to Nature Inc. 2nd named insured on General, Auto, & Umbrella Liability policies  
 Clever Packaging, Inc. 3rd named insured on General, Auto, & Umbrella Liability policies  
 Eatery Essentials, Inc. 4th named insured on General, Auto, & Umbrella Liability policies

Additional Insured form #CG 2015 edition 12/19 applies to the General Liability policy.  
 Waiver of subrogation form #CG 2404 edition 12/19 applies to the General Liability policy.  
 Primary & Non-Contributory General Liability form #CG 2001 edition 12/19.  
 See Attached...

**CERTIFICATE HOLDER****CANCELLATION**

EVIDENCE OF INSURANCE

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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**ADDITIONAL REMARKS SCHEDULE**

AGENCY Marsh McLennan Agency		NAMED INSURED EE Dallas QB, Inc., Eatery Essentials, Inc., Return to Nature Inc., Clever Packaing Inc. 2425 Daniieldale Road Dallas TX 75237	
POLICY NUMBER		EFFECTIVE DATE:	
CARRIER	NAIC CODE		

**ADDITIONAL REMARKS**

**THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,**  
**FORM NUMBER:** 25 **FORM TITLE:** CERTIFICATE OF LIABILITY INSURANCE

Additional Insured form #CA 7479 edition 02/22 applies to the Automobile Liability policy .  
 Waiver of subrogation form #CA 7596 edition 04/19 applies to the Automobile Liability policy.  
 Primary & Non-Contributory Automobile Liability form #CG 7479 edition 02/22.

Waiver of subrogation form # WC 4203 04B applies to the Workers Compensation policy.

Notice of Cancellation form #IL 0017 edition 11/98 applies to the General Liability policy.  
 Notice of Cancellation form #L 74473.6 edition 10/17 applies to the Automobile Liability policy.  
 Notice of Cancellation form #WC 4203 01 L applies to the Workers Compensation policy.  
 Notice of Cancellation form #L 0275 edition 11/13 applies to the Excess Liability policy.

The General Liability policy includes a blanket additional insured endorsement to the certificate holder only when there is a written contract between the named insured and the certificate holder that requires such status.

The General Liability policy contains an endorsement with "Primary and NonContributory" wording that may apply only when there is a written contract between the named insured and the certificate holder that requires such wording.

The General Liability policy contains a blanket waiver of subrogation endorsement that may apply only when there is a written contract between the named insured and the certificate holder that requires such wording.

The Automobile Liability policy contains language that provides additional insured status to the certificate holder only when there is a written contract between the named insured and the certificate holder that requires such status.

The Automobile liability policy includes waiver of subrogation wording that may apply only when there is a written contract between the named insured and the certificate holder that requires such wording.

The Worker's Compensation policy includes a waiver of subrogation endorsement that may apply only when there is a written contract between the named insured and the certificate holder that requires such wording.

The (General Liability, Automobile Liability, Worker's Compensation and Excess liability) policy(ies) includes a (blanket notice of cancellation to the certificate holder endorsement, providing for (30) days' advance written notice if the policy is canceled by the company, or 10 days' written notice before the policy is canceled for nonpayment of premium. Notice is sent to certificate holders with mailing addresses on file with the agent or the company. The endorsement does not provide for notice of cancellation to the certificate holder if the named insured requests cancellation.

# Request for Taxpayer Identification Number and Certification

Go to [www.irs.gov/FarmW9](http://www.irs.gov/FarmW9) for instructions and the latest information.

**Give form to the requester. Do not send to the IRS.**

Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

**1** Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.)

**Eatery Essentials Incorporated**

**2** Business name/disregarded entity name, if different from above.

**3a** Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only one of the following seven boxes.

Individual/sole proprietor  corporation  S corporation  Partnership  Trust/estate  
 LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership)

Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner.

Other (see instructions)

Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any)

Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any)

(Applies to accounts maintained outside the United States.)

**3b** If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions

**5** Address (number, street, and apt. or suite no.). See instructions.

**2425 W Daniieldale RD**

**6** City, state, and ZIP code

**Dallas, TX 75237**

Requester's name and address (optional)

**7** List account number(s) here (optional)

## Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid

I Social security number

backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

**11-11-11-11**

or Employer identification number

4 2 9 9 5 3 1

## Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions: you must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

**Sign Here**

Signature of U.S. person

Date **5/17/2024**

## General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

## What's New

Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065).

## Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they

- Form 1099-MISC (various types of income prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third-party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)

- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

*If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.*



## CUSTOMER SETUP

### BUSINESS INFORMATION

Company Name:

Federal EIN:

DUNNS:

Phone:

Fax:

Email:

Purchasing Contact:

Phone:

Fax:

Email:

Alternate Purchasing Contact:

Phone:

Fax:

Email:

### BILLING INFORMATION

Billing Address:

City:

State:

Zip Code:

Accounts Payable Contact:

Phone:

Fax:

Email:

Alternate Accounts Payable Contact:

Phone:

Fax:

Email:

### SHIPPING INFORMATION

Shipping Address:

City:

State:

Zip Code:

Receiving Contact:

Phone:

Fax:

Email:

Alternate Receiving Contact:

Phone:

Fax:

Email:

### INTERNAL USE ONLY (Sales Complete \* Boxes)

\*Salesperson:

\*Phone:

\*Email:

\*Requested Credit Line:

\*Estimated Monthly Sales:

\*Requested Warehouse Terms:

\*Requested Direct Container Terms:

\*Rebate Program Information:

Order Management Representative:

CoFace Approved Credit Line:

Tax Exempt Certificate:

AllOrders Set Up Completed:

# Business Credit Application

2425 Daniieldale Rd, Dallas, TX 75237  
 Tel (469)482-9066  
 Fax(801)742-5398  
 Email: [accounting@eateryessentials.com](mailto:accounting@eateryessentials.com)



## Name/Address

Last:	First:	Middle Initial:	Title
Name of Business:			Tax I.D. Number
Address:			
City:	State:	ZIP:	Phone:

## Company Information

Type of Business:	In Business Since:			
Legal Form Under Which Business Operates:				
Corporation <b>D</b>	Partnership <b>D</b>	Proprietorship <b>D</b>		
If Division/Subsidiary, Name of Parent Company:	In Business Since:			
Name of Company Principal Responsible for Business Transactions:	Title:			
Address:	City:	State:	ZIP:	Phone:
Name of Company Principal Responsible for Business Transactions:	Title:			
Address:	City:	State:	ZIP:	Phone:

## Bank References

Institution Name:	Institution Name:	Institution Name:
Account#:	Account#:	Account#:
Address:	Address:	Address:
Phone:	Phone:	Phone:

## Trade References

Company Name:	Company Name:	Company Name:
Contact Name:	Contact Name:	Contact Name:
Address:	Address:	Address:
Phone:	Phone:	Phone:
Email:	Email:	Email:
Credit Limit:	Credit Limit:	Credit Limit:
Current Balance:	Current Balance:	Current Balance:

The undersigned certifies that the information contained herein is complete and accurate and that this information has been furnished with the understanding that it is to be used to determine the amount and conditions of the credit to be extended. Credit terms will be in accordance quotes provided by sales.

Furthermore, the undersigned authorizes all banks, persons, and companies listed on this credit application to release information and authorizes the checking of credit. The undersigned agrees to pay all collection costs, court costs, and legal fees incurred to collect delinquent balances.

\_\_\_\_\_  
 Signature

\_\_\_\_\_  
 Date